

REFUND POLICY

The Calcasieu Area Council will process refunds for fees paid for **ACTIVITIES & TRAININGS** under the following conditions:

- Requests must be made in writing to the Council Service Center via mail, fax, or email.
- All emails must be sent to Shawn Chamblee at shawn.chamblee@scouting.org.
- The date refund requests are made is the date utilized to determine refund eligibility.
- All refunds will be processed on the 15th or 30th following approval.
- **Requests for refund made:**
 - 14-30 days before event = 100% Refund
 - 7-13 days before event = 50% Refund
 - 6 days or less before event = No Refund
- Refunds for fees of \$10 or less will not be issued.
- Refunds are not given for no shows and for bad weather that does not warrant event cancellation.
- **Refunds for Scout Shop merchandise** will only be issued within **30 days of purchase** if:
 - Item(s) still have the tags
 - Item(s) are in new condition - free of marks or odors
- For Council High Adventure Contingents, National Jamborees, and other similar events, refunds will be given if a paid participant has replaced the Scout that has cancelled. The refund will be less any costs incurred by these changes (airfare, activity fees, transportation).
- Refunds for Order of the Arrow events are subject to all of the above and will be issued only with the approval of the Lodge Staff Advisor.
- Camp Edgewood refunds are subject to all of the above and must be approved by the Camp Director or the Scout Executive.